This privacy notice discloses the privacy practices for Ewert Energy Systems and www.ewertenergy.com and www.orionbms.com.

Ewert Energy Systems, Inc located at 161 E. St. Charles Rd. Carol Stream, IL USA is committed to protecting and respecting your privacy. This document sets out the basis for personal information we may collect about you, or that you provide to us and how that data will be processed. Please read through the following carefully to understand our practices and policies regarding your personal data and how we process it.

### INFORMATION WE MAY COLLECT FROM YOU

We only have access to/collect information that you voluntarily give us via email, through our website or other direct contact from you. We may collect and process the following data about you: Your full name and contact details (including postal address, telephone number and email addresses); Details of transactions you carry out through our Site and the fulfillment of your orders; Payment and purchase details; If you contact us (via our website, by email, phone or otherwise), we may keep a record of that correspondence; Your interests and preferences (e.g. product types and specifications); Your feedback (including where you participate in our surveys; Information you supply us about your projects and/or products for the purposes of technical support; Details of your visits to our website including, but not limited to, traffic data, location data, weblogs and other communication data and the resources that you access; and Information about your computer, including where available your IP address, operating system and browser type. In our efforts to best assist you as our customer, we may visit your website and collect publicly available information from your website about your projects. You should only provide us with information about other people if you have their permission to do so.

### USES MADE OF THE INFORMATION

We use your information for the following purposes: Ensuring that content from our website is presented in the most effective manner for you and for your computer (such as mobile vs. desktop formats); Processing transactions including identity and credit checks and other information verification conducted by us or our third party service providers (as appropriate); Order management and fulfillment; Site and system administration; Customer service, including sending you order notifications and reminders, product and website updates and responding to your inquiries; To provide you with information about products or services that we feel may interest you; To carry out our rights and obligations arising from any contracts entered into between you and us; Business and dealership coordination and management; and Conducting surveys for research purposes. Although you may be invited to participate in our surveys, you do not have to respond to them. With your permission, we may also send you information about third party products and services and/or permit selected third parties to provide you with information about their goods and services that may be of interest to you. If you do not want us to use your data, or to pass your details on to third parties, for marketing purposes, please tick the relevant box situated on the form on which we collect your data. Unless you ask us not to, we may contact you via email in the future to tell you about new products or services, or changes to this privacy policy. We will not sell customer information to third parties.

## DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to third parties: That provide services to us for the purposes outlined in this privacy policy (ex; a freight company for the purpose of shipping an order); In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets; If Ewert Energy Systems, Inc or all or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets; or If we are under a duty to disclose or share your

personal data in order to comply with any legal obligation, or to protect the rights, property, or safety of Ewert Energy Systems, Inc, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction. Our Site may, from time to time, contain links to and from third party websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies. We do not accept any responsibility or liability for those websites. Please check these policies before you submit any personal data to these websites.

# WHERE WE STORE YOUR PERSONAL DATA

The data that we collect from you may be transferred to, and stored at, a destination outside the United States. It may also be processed by staff operating outside the United States who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfillment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take steps to ensure that your data is treated securely and in accordance with this privacy policy. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we have security measures in place to try to prevent unauthorized access.

#### YOUR RIGHTS

You may ask us not to process your personal data for marketing purposes and to update or correct the personal data that we hold about you. You also may ask us for access to the personal data that we collect about you. We may make a small charge for this service. You can exercise these rights at any time by contacting us at info@ewertenergy.com. You can also exercise your right to prevent your data being used for direct marketing by checking certain boxes on the forms we use to collect your data.

### CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page.

### **CONTACT**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@ewertenergy.com